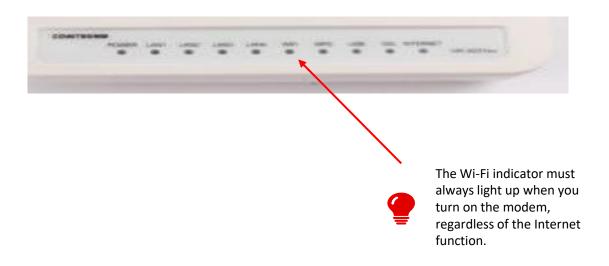


The Wi-Fi LED is not lit on the Comtrend modem



- If the LED on the modem is not lit and the Wi-Fi name is not visible, the problem is with the modem.
- In this case, you need to reset the modem to its factory settings.
- Our modems are preset to automatically start the Wi-Fi adapter on the modem.



Notice: This is a modem fault, not a line problem.

What to do if the problem persists?



- If Wi-Fi on the modem does not turn on even after factory reset, we recommend replacing the modem.
- If the modem is from Vodafone, check the invoice to make sure it is newer than two years. If it is older, you need to buy a new modem.
- When a modem is newer, we recommend visiting a Vodafone store (not a stand), where we will make a claim and lend you a replacement modem.