



LTE router Huawei B2338 –168 – LTE signal is not lit



- If not a single LTE indicator is lit on the router, it means that the signal is not being transmitted between the outdoor and indoor units.
- First, we will check the correct connection of the PoE cable in the rear.
- If it is connected correctly, we will disconnect it and see if there is no dirt or damage in the socket.
- Afterwards, we restart the router by turning it off and on.
- Is everything ok and the cable back in? We will perform a reset to factory settings using a toothpick, a pin or an open clip.
- Hold the reset button for at least 20 seconds.



Notice:

All Wi-Fi settings are reset to factory settings as well, you need to find the Wi-Fi name and password on the modem label.



Port to connect devices using LAN.

Port to connect the cable from the antenna.

Reset button.

Power off/on button.

The troubleshooting procedure did not help?



- If even a reset does not help to solve the problem, you need to contact the technical support department by calling us or using the Tobi chatbot on our website www.vodafone.cz.
- **Only a service technician authorized by Vodafone can replace the router or antenna (manipulate it).**