

LTE Huawei B2338 - 168 On the router, the system indicator does not light up

- If with this error, the LTE LEDs flash in sequence, or from the smallest to the largest, and then all turn off, it means that the modem is loading or performing an update.
- If this process takes more than 1 hour, turn off the router for about 10 seconds and turn on the router again.
- If the previous action does not help, the router must be reset to factory settings using a toothpick, pin or open clip.
- Hold the reset button for at least 20 seconds.



The troubleshooting procedure did not help?



- If even a reset does not help to solve the problem, you need to contact the technical support department by calling us or using the Tobi chatbot on our website <u>www.vodafone.cz</u>.
- Only a service technician authorized by Vodafone can replace the router or antenna (manipulate it).