



## LTE modem Huawei B2338 - 168 - Wi-Fi indicators are not lit



- If the Wi-Fi indicators are not lit, it may not be a serious problem.
- First, we verify that the router is working properly and that the system and LTE indicators are lit.
- We will check whether Wi-Fi is available in the device despite the indicators being off. If not, try turning off and on the router first.
- The quickest solution to verify the functionality of the Wi-Fi adapter is a factory reset, as all Vodafone modems have the Wi-Fi adapter turned on in the factory settings.



The Wi-Fi band indicators.



### **Pozor:**

All Wi-Fi settings are reset to factory settings as well, you need to find the Wi-Fi name and password on the modem label.



Reset button.

## The troubleshooting procedure did not help?



- If even a reset does not help to solve the problem, you need to contact the technical support department by calling us or using the Tobi chatbot on our website [www.vodafone.cz](http://www.vodafone.cz).
- **Only a service technician authorized by Vodafone can replace the router or antenna (manipulate it).**