



## LTE Modem Huawei B2368 – 66 The power-on indicator lights up red

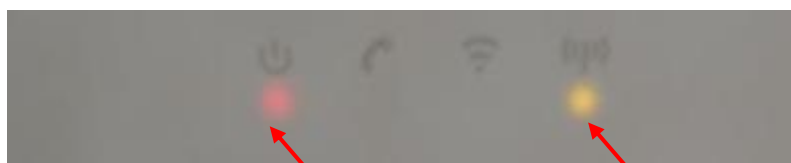


- In most cases, the signal strength indicator will light up in orange with this error.
- In this case, there is a failure of the router part and it can be a mechanical or software error.
- We first check that all cables are connected correctly.
- It can also be a malfunction of the adapter, we will check if it is overheating, in which case we will immediately disconnect it.
- If everything visible is fine, we proceed to restart the router using the shutdown button - wait 10 seconds - turn on the router.
- Let it load.
- If it still failed to restore functionality, we proceed to factory reset. Press the RST button on the back and hold it for at least 20 seconds.



### Notice:

All Wi-Fi settings are reset to factory settings as well, you need to find the Wi-Fi name and password on the modem label.



Indicator On/Off.

Signal strength indicator.



Reset button.

## The troubleshooting procedure did not help?



- If even a reset does not help to solve the problem, you need to contact the technical support department by calling us or using the Tobi chatbot on our website [www.vodafone.cz](http://www.vodafone.cz).
- **Only a service technician authorized by Vodafone can replace the router or antenna (manipulate it).**